



4thThursday eNews

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www.centralfloridacmsa.org

Message from the Board



By Jackie Snook RN, CRRN, CCM, President.

I e-mailed everyone on our mailing list (about 240 people) a survey. I received back 48 completed ones and want to share the results, both positive and negative, with you. First thanks to those of you who took the time to give me your feedback. I appreciate all the comments and ideas.

The overwhelming reasons you attend our meetings is for **Networking and CEU's**. 14 of you mentioned the **Program Topics and Speakers** as reasons to attend, 2 of you mentioned **Job Opportunities**, 5 mentioned the **location**, 2 lunch and 1 said **"to get out of the house"**.

The main reason you don't attend meetings is **work related**; either meeting **time conflicts with work schedule** or **too busy to get away from work**. 6 mentioned the **distance**, 3 said **Program Topics not specific to your field**, and 1 said meetings were **too expensive**.

40 of those who responded were members and 8 non-members. 26 of you have your membership paid for by your employer. The **majority** of you **read the monthly newsletter** although some mentioned you **do not always have time to read it every month**. When asked if you would still attend meetings if we had to charge a nominal fee 18 said yes and 10 said maybe. Good news was **4 of you voiced an interest in serving on the board**. We will be contacting you as we are always looking for new ideas that come with new board members.

The things you like about our current meeting format are; it **moves smoothly** and

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KEEP THE DATES-2008

Sep 25th

Topic: **Dermatologic Conditions**

Speaker: Megan Jones

Lunch Sponsor: Centocor

October 23rd

Topic: **Primer on Addictions**

Speaker: Maribeth B. Kowalski, Pharm D. MS

Lunch Sponsor: **Seeking Sponsor**

Nov 13th

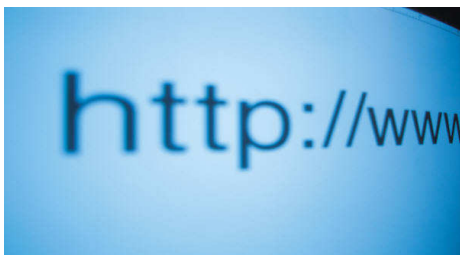
Topic: **Thirteenth Annual Vendor Show**

Speaker: No Speaker

Lunch Sponsor: Co-Sponsors

*"The point is not to
pay back kindness but to
pass it on"*

Julia Alvarez



BECOME A MEMBER

National Office

CMSA

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Suite 230.

Little Rock, AR. 72227.

501-225-2229

Fax 501-221-9068

Website: www.cmsa.org

Chapter Notes

By Brenda Randall, RN, CCM, Secretary

Chapter Meeting Highlights...

If you did not attend the prior meeting, here's what you missed:

Aug 28th, 2008

Central Florida-Orlando area

- ❖ The meeting was called to order at 11.30 by President **Jackie Snook**
- ❖ There were 73 attendees present. First time attendees introduced themselves
- ❖ The lunch meeting was sponsored by **American Ramp**, America's Leading Ramp.
- ❖ **Lisa Reynolds**, a partner of American Ramp had brochures available about free home ramp evaluations, and information about sales and rentals. She touched everyone's heart speaking about the owner, her husbands' recent stroke, a brush with death at Florida Hospital and the gratitude she felt in her heart for the dedicated care his case managers had provided.
- ❖ The Speaker **Charles Illian**, one of the most frequently sort after speakers, gave an interesting presentation on Domestic Violence, role-playing with participants in the audience.
- ❖ Winners for the prize drawing were **Lynne Bergey** a Coffee basket and **Barbara Phelps** for the home delivery of a live Maine lobster.
- ❖ Nominations are being accepted for next years CMSA board.
- ❖ Mark your calendars, just around the corner- our annual **CMSA Vendor Show! November 13th 9:00-1:30pm**
- ❖ The meeting was adjourned at 1.00pm

Cont'd from page 1- President's Message -----

efficiently, ends on time, enjoy the lunch and learn format, **consistency**, **good speakers**, informative programs, **time to network**, Job Opportunities announced, introduction of 1st time attendees, **the food and location**.

Ideas to change our meetings and to make Central Florida CMSA better meet your needs included; **more information on National CMSA**, program topics to **include work comp, disability management, psychiatric and behavioral issues, substance abuse, hospital case management, more speakers that are PhD or MD, and more emphasis on case management**. Also mentioned was less talk about membership and fewer announcements. A few of you suggested varying times and locations of meetings.

Ideas re: the newsletter included **offering free CEU's** in it, **more community and government news**, **less advice and preaching**, and **include employment opportunities**.

Some of these **ideas we can institute right away** like including **Job Opportunities** in the newsletter, **limiting announcements at meetings**, **providing more information on national CMSA and avoiding preaching in newsletter**. Many of the other ideas the board will need to discuss and decide if we can implement and how best to do so. With **regards to rotating locations and times, we will be having an Evening Meeting in October at a different site**. Another suggestion I really liked and will see if we can do **next year is to have Vendor Show later in day so you could stop by after work**.

Thanks for all the feedback. Please feel free to give me suggestions or comments at anytime. You can e-mail me at info@centralfloridacmsa.org



MEETINGS
MEETINGS

4TH THURSDAY OF EVERY MONTH.

Educational offering with CEU & CCM

Location: Bahia Shrine Auditorium.
2300 Pembroke Dr.
Maitland. 32701

RSVP- Member-free
Non-Member-\$15
New Rates: Feb
Non-Member-\$5
Non-member-\$20

First time guest—FREE

RSVP to: -Darlene Armstrong
@ 866-838-1580 or
Via website @
www.centralfloridacmsa.org

National CMSA News

CMSA Members Are Signing Up For A New Software Solution for Case Managers Check it Out!

*TCS' **ACUITY AnyWare** will Support Independent Case Managers and Small Groups through an Affordable, Web-Enabled Application*

The Case Management Society of America (CMSA) and TCS Healthcare Technologies (TCS) launched **ACUITY AnyWare** earlier this month. **ACUITY AnyWare** is a new dynamic, highly functional and user-friendly software application, which can help you manage your patients more efficiently. Read on to learn more!



Join today: www.cmsa.org

What does **ACUITY AnyWare** do?

This new care management software system supports both individual case managers and small groups through a web-enabled application without the need to install expensive software or have technical support to maintain it. It is a way for you to transition from a paper-based or an ad hoc electronic system to a best-in-class IT application. This care management solution allows independent case managers to have access to a dynamic, integrated system that tracks and supports patients with chronic conditions who are enrolled in case and disease management programs.

What are some of the functions?

ACUITY AnyWare helps automate care management workflows. For example, a number of important resources are integrated into **ACUITY AnyWare** -- including a General Health and Wellness Program which is made up of eight assessments and eight care plans that link together patient problems, goals, interventions and outcomes. The assessments automatically generate care plans, based on risk factors identified in the assessment. **ACUITY AnyWare** also uses a 'task manager' that helps clinicians keep track of daily activities and integrates superior browser, navigational and dashboard functionalities that allow users to search, monitor and report on various medical management activities, benchmarks, and outcomes. In addition, it is the first software that embeds the Case Management Adherence Guidelines (CMAGs) as an integrated tool. Users also can run a broad array of reports showcasing the activities of your medical management program either at a patient, population group or client level.

Who should I contact for more information?

ACUITY AnyWare

Coordinator
TCS Healthcare
Technologies

Email:

anyware@tcshealthcare.co

[m](#)

Website:

<http://www.tcshealthcare.com/>

What is the CMSA Benefit?

This exciting new software solution is only offered to CMSA members. But if you are not a member of CMSA, join online and then you qualify.

Where can I learn more about **ACUITY AnyWare**?

Additional information, online demos and registration information is available at <http://www.cmsa.org/AcuityAnyWare>.

How much does it cost?

A primary goal of **ACUITY AnyWare** is to make this system available to case managers and others at a reasonable price. CMSA members can license this new application for less than \$200 per month per user. The initial registration fee is \$595 per user.

How long do I need to sign up for?

There are no long-term contract terms or strings attached. You may terminate your agreement to use **ACUITY AnyWare** at any time with 30 days written notice to CMSA and TCS. Please note though that once you activate your account, the initial licensing fee of \$595 per user is not refundable (in large part due to the licensing fees that must be paid to third parties when setting up each account).

How do I sign up?

CMSA and TCS have developed an online system where most of the registration process takes place. Just have your CMSA member ID and password handy and connect to <http://www.cmsa.org/AcuityAnyWare> to begin the process. (If you don't know your CMSA member ID and password, please contact CMSA at 501-225-2229 or by email at cmsa@cmsa.org)

BULLETIN BOARD

EMERGENCY ROOM CASE MANAGEMENT

Pre-Approved for RNs, ACM, CCM, CPUR, CPUM,
Social Workers & more.

4 CONTACT HOURS -- ONLY \$24

eNewsletter CEUS Offered by www.AACEUS.com

***Nursing Spectrum Continuing Education
Presents:***

**Preventing Medical Errors-Florida Requirement
By: Zane Robinson Wolf, RN, PhD, FAAN**

All healthcare professionals applying for
licensure in Florida must complete a two-hour
program that addresses the prevention of
medical errors. This meets the requirement

Course # 33, 2.0 CEU \$15

Visit www.nurse.com/ce/Florida
For a complete list of mandated courses

Or Call (800) 866-0919 8am-5pm

**FHA- Florida Hospital Association
Teleconference Program**

**Undocumented Non Citizens:
Hospital Care and Discharge Planning**

**Friday, September 26, 2008
12.30pm-2.00pm ET**

Contact FHA Education Department at:

education@fha.org

or Call 407-841-6230 to confirm your registration

Approved for 1.5 hours of continuing nursing education
from Florida Board of Nursing under Provider # NCE2972

Taking the CCM, COHN-S, COHN or OccMed Exam
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Or

Call (866) 968-8724
For additional information

Fall has arrived!

INVITATION!!

CELEBRATE CASE MANAGEMENT WEEK

Date: **Thursday October 16, 2008**

Time: **5:30PM- 7:30PM**

Location: **Sheraton Hotel, 600 North Lake Destiny D**
Join Central Florida CMSA for Cocktails, Dinner and an
informative CEU Presentation

by: **Dr. Scott Farley**
**Diagnosis and Treatment of Compression Fractures
and Degenerative Disc Disease.**

This program provided by **Gulfstream Spine/ DePuy Spine**
A Johnson & Johnson Company. Space limited to 1st
50 respondents. Please RSVP including your name & phone #
to: info@centralfloridacmsa.org



2008 BOARD

NAME	Office/Chair	CONTACT
Jackie Snook	President (Website)	Optimal Translation & Transportation 407-699-9011 x106
Lisa Bloder	President-Elect	Westminster 407-466-7326
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Darlene Armstrong	Membership	866-838-1580 Avidyn Health
Marilyn Abbott	CCM, CEU	407/833-7748 BCBS FL
Joanne Davenport	Programs	407-520-7925 joanne.v.davenport@uhc.com UHC/Evercare
Winsome Jeffrey-Robbins	Newsletter	Orlando Health- formerly ORHS 321-841-6500
Debbie Baker	Nominations	VITAS 407-691-4534
Jennifer David	Vendor Show Chair	Gentiva 407-629-7992
Susan Gregory	EMAIL notices	The Hartford 407-919-6745
Marsha Stein	Historian	Florida Hospital 407-303-8095
Cheryl Gulasa	Member at Large	Cheryl.Gulasa@americasys-info.com
Terry Grein	Member at Large	Terri.grien@hartfordlife.com



CF-CMSA

Presents:

THIRTEENTH ANNUAL VENDOR SHOW

November 13, 2008

“The Music of the Night”

9.00am-1.30pm

Remember to dress up in your finest!

Bahia Shrine Auditorium

2300 Pembroke Dr. Maitland

No Speaker

Come & enjoy food, prizes, door prizes & Lots of Fun!!!



2008 Case Management Week >>

October 12-18, 2008



CF CMSA

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